



Mobile Operators to agree Mast Sharing solution

The OUR is requiring the two Guernsey mobile operators to plan better how mast sharing will work in practice following an investigation into a dispute between C&W Guernsey and Wave Telecom concerning mast sharing at Les Vardes Quarry. The investigation followed a complaint from Wave Telecom alleging that C&W Guernsey had breached its mobile licence conditions.

“The sharing of mast sites in Guernsey is very important so as to ensure the impact on the environment is minimized” said Jon Buckland, Director of Policy at the OUR. “Clearly this dispute has highlight a significant failing in how this works in practice and we are requiring that steps be taken immediately to ensure this important issue is dealt with better in future”

Wave Telecom complained to the regulator after it took six months for C&W Guernsey to respond to its initial request for access to the mast in Les Vardes Quarry. The OUR found in favour of Wave Telecom in the dispute but has instructed both operators to work together to prevent a re-occurrence.

"It is regrettable that this issue was not resolved through commercial negotiations between the parties” said Jon Buckland, Director of Policy. “However we do welcome C&W Guernsey’s desire to move this matter forward pragmatically and its offer to liaise with the Environment Department and to discuss with Wave Telecom how this gets dealt with in future."

The Director General’s finding (OUR 05/24) is available on the OUR website – www.regutil.gg – or from the OUR office at Suite B1&B2, Hirzel Court, St Peter Port, Guernsey GY1 2NH, Tel 01481 711120.

**ENDS/
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Information for Editors

About the OUR

The Office of Utility Regulation was established in 2001 to regulate the three utilities of post, telecommunications and electricity in the Bailiwick of Guernsey. The Office is headed up by Director General, John Curran and has four staff.

The role of the OUR is to protect the interests of Guernsey consumers and the economy. It does this by ensuring that customers receive the best in price, choice and quality services in the three regulated sectors, while at the same time ensuring that those sectors are vibrant and robust so that they can positively contribute to and underpin a successful Guernsey economy.

The OUR licenses and regulates telecommunications operators, Guernsey Electricity Ltd and Guernsey Post Ltd. Wherever possible, the OUR promotes the introduction of competition by ensuring that there is fair play and a level playing field between the operators. Where competition is not yet effective or where it is not feasible, the OUR regulates prices and quality of services to end customers.

More information is available from the OUR website www.regutil.gg, or by contacting the Office of Utility Regulation on 01481 711120.